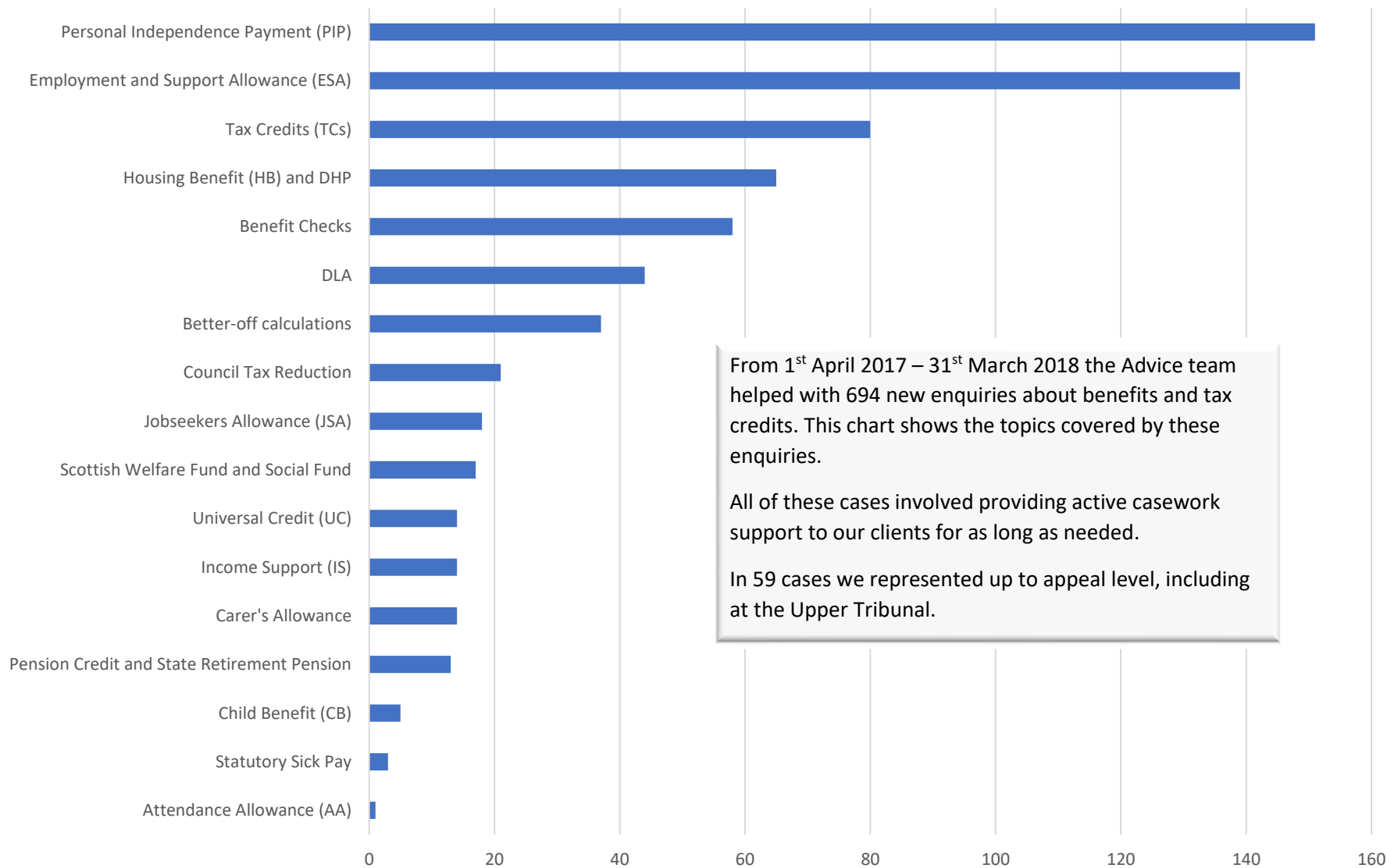


Breakdown of new Welfare Right Enquiries Undertaken by The Action Group Advice Service 1.4.17 - 31.3.18



From 1<sup>st</sup> April 2017 – 31<sup>st</sup> March 2018 the Advice team helped with 694 new enquiries about benefits and tax credits. This chart shows the topics covered by these enquiries.

All of these cases involved providing active casework support to our clients for as long as needed.

In 59 cases we represented up to appeal level, including at the Upper Tribunal.